

Riga 10.10.2014



Ethics in Aviation and Fair Play







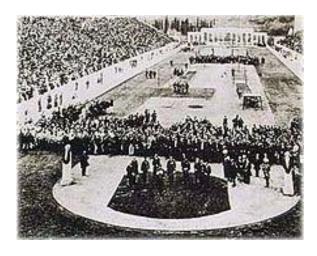
Topics

- Olympics and Aviation
- Ethics in Business and Aviation
- Ethical Issues in Aviation
- Fair Play cases in Aviation
- What is Next?

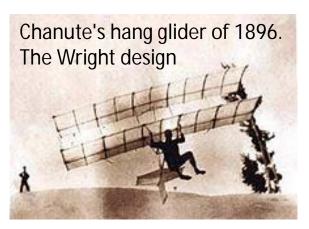


1. Olympics and Aviation

They are at the same age!



The first Games held under the auspices of the IOC was hosted in the Panathenaic stadium in Athens in 1896.







1. Olympics and Aviation

They bring the continents together





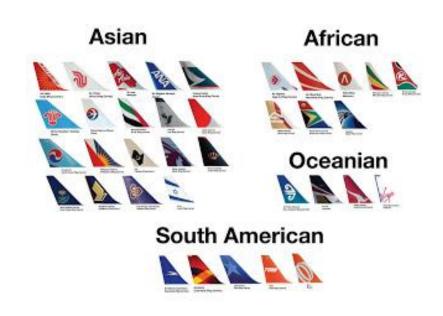
Airline Route Network



1. Olympics and Aviation

They are carrying flags







1. Olympics and Aviation

They bring people together







1. Olympics and Aviation

They bring happiness







1. Olympics and Aviation

Teamwork is essential

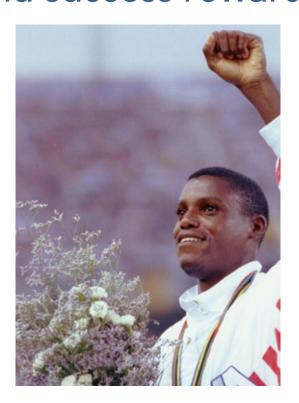






1. Olympics and Aviation

and success rewarded







1. Olympics and Aviation

and they feel each other...







1. Olympic and Aviation

They are at the same age! They bring the continents together They are carrying flags They bring people together They bring happiness Teamwork is essential and success rewarded and they feel each other...



1. Olympic and Aviation

They are at the same age! They bring the continents together They are carrying flags They bring people together They bring happiness Teamwork is essential and success rewarded and they feel each other...

And endless bridges & two of similiraties between two of them...



1. Olympics and Aviation

Olympics use the games, Aviation use the wings to bring the people together...



1. Olympic and Aviation

And as it was said as an Olympic motto, "Citius, Altius, Fortius," (in latin)

being "Faster, Higher, Stronger" is the key for the success in the aviation...



1. Olympics and Aviation

They need each other...



1. Olympics and Aviation

They need each other... We need each other...



1. Olympics and Aviation

How and Why? The answer is simple?



1. Olympics and Aviation

How and Why? The answer is simple?

Without an airline connectivity, can we organize the olympics in Rio 2016...



1. Olympics and Aviation

How and Why? The answer is simple?

Without the fans of players, teams and sports, sponsorships etc.. Can airlines fill their seats?



1. Olympics and Aviation

and as a result...



1. Olympics and Aviation

It is expected that Olympics and Aviation have common values



- 1. Olympics and Aviation
 - Authority
 - Competition
 - Sustainability
 - Responsibility
 - Auditability
 - Reliability



1. Olympics and Aviation

- Authority
- Competition
- Sustainability
- Responsibility
- Auditability
- Reliability

Defined by Rules



1. Olympics and Aviation

Rules are based on;

- Regulations
- •ETHICS



1. Olympics and Aviation

In aviation we have a saying that "all the rules have been written in blood

In Aviation

No Tolerance No Favors No Flexibility to someone for procedures

as in Olympics



2. Ethics in Business and Aviation

- •The early 1970s, the term 'business ethics' common use in the United States.
- •The Society for Business Ethics was started in 1980.
- •By the mid-1980s at least 500 courses in business ethics reached 40,000 students
- •In 1982 the first single-authored books in the field appeared.
- •The concept of applied ethics originated in the 1980s with a groundbreaking work in medicine: Principles of Biomedical Ethics
- in 1992 to the establishment of the Corporate Ethics Officer Association.



2. Ethics in Business and Aviation

- By the 1990s many companies started reacting for ethical structures
- •started adopting ethical codes and instituting ethics training for their employees.
- •Each wave of scandals, which seemed to occur every ten years or so, resulted in more pressure for companies to incorporate ethics into their structures.



2. Ethics in Business and Aviation



- In 1984 the Union Carbide disaster at its plant in Bhopal, India, which killed thousands of people and injured several hundred thousand, focused world attention on the chemical industry.
- •This led to the chemical industry's adopting a voluntary code of ethical conduct known as Responsible Care, which became a model for other industries.



2. Ethics in Business and Aviation

The history of Ethics:

In 1986, the establishment of the Defense Industry Initiative (DII) on Business Ethics and Conduct, signed by thirty-two (it soon increased to fifty) major defense contractors.

Each signatory agreed to

- •have a written code of ethics,
- •establish appropriate ethics training programs for their employees, establish monitoring mechanisms to detect improper activity,
- •share their best practices, and be accountable to the public.



2. Ethics in Business and Aviation

- •The DII became the model to the business ethics movement
- •the 1991 U. S. Federal Sentencing Guidelines for Corporations. That law took the approach of providing an incentive for corporations to incorporate ethical structures within their organizations.
- •If a company could show that it had taken appropriate measures to prevent and detect illegal and unethical behavior, its sentence, if found guilty of illegal behavior, would be reduced considerably.



2. Ethics in Business and Aviation

Ethics in Aviation



2. Ethics in Business and Aviation

Aviation is the most complex industry in the world;

WHY?

Government and International Regulations...

Safety Issues on most complex machines (airplanes)



2. Ethics in Business and Aviation

The history of Ethics in Aviation

- In 1978, Airline Deregulation Act..
- Liberilization and competition increase
- Being like any other business
- Profitability became first issue
- Airlines were not prepared for the change
- Then Safety problems and accidents increase
- CAPITALISM started to impact the aviation



3. Ethical Issues in Aviation

- Similar to other industries, queries for ethical issues raised in mid 80s.
- the main issue for Ethics was : Safety, Maintenance, Finance in mid 80s.. (Because of bankruptcy of big airlines and accidents..)



3. Ethical Issues in Aviation

- Airline Industry has different disciplines and require professional labor work.
- Each employer is very important and has vital responsibility
- For each operations, There are many rules and checklist...

HOWEVER THE ISSUE IS THAT THE CASE



3. Ethical Issues in Aviation

The CASE

- Aircraft requires some maintenance items before flight
- Needed part will not be available (only technicians know that)
- Temporary solution might be possible with incorret part
- Or the flight will be cancelled.
- The management dont want to cancel the flight..

The Question is that WHAT SHOULD BE DONE?



3. Ethical Issues in Aviation

The CASE

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The Question is that WHAT SHOULD BE DONE?

It is the basic for Aviation Ethic...

"more fair, less fail"



- YOU CAN NOT CONTROL AND INSPECT THE WORKER'S ETHICAL APPROACH DURING THE OPERATION...
- only way to learn what/why/how?



Flight Data Recorder





3. Ethical Issues in Aviation

WHAT AIRLINES ARE DOING?

- •The procedures for all steps of operations are regulated by authorities...
- Authorities are inspecting the companies and detecting the fails...
- Airlines are reporting their actions...

Regarding Ethical Issues:

• Companies are publishing their own Ethical Rules / Code of Ethics..

Question: CAN ETHICS BE TAUGHT?



3. Ethical Issues in Aviation

The Main Headlines For Ethics

- •COMPLIANCE WITH LAWS, RULES AND REGULATIONS
- •FAIR COMPETITION
- **•BRIBERY AND CORRUPTION**
- •REPORTING OF COMPANY RESULTS AND MANAGEMENT INFORMATION
- •CONFLICTS OF INTEREST
- PROTECTION OF CONFIDENTIAL PROPRIETARY INFORMATION
- •FAIR DEALING
- PROTECTION AND PROPER USE OF COMPANY ASSETS
- TRADING ON INSIDE INFORMATION
- •EQUAL OPPORTUNITY, NON-DISCRIMINATION AND FAIR EMPLOYMENT
- •POLITICAL CONTRIBUTIONS AND ACTIVITIES
- ENVIRONMENT, HEALTH AND SAFETY

Is it just a paper work or Accepted with heart and soul?

"more fair, less fail"



3. Ethical Issues in Aviation

Our Approach

AVIATION IS COMPLETELY ETHIC BUSINESS



3. Ethical Issues in Aviation

Other Ethical Issues in Airline Industry

- Animal Carrying
- Passenger Rights
- Carbon Emissions
- Disabled Passenger Rights
- Full Body Scanner Machines
- Union and Salaries
- Outsourced Business....

No Common Policies No Common No Common Initiative



3. Ethical Issues in Aviation

This is latest news on this issue:

Oct 7, 2014.. SINGAPORE and Australian government authorities are investigating the death of 174 sheep on a plane flying from Perth to Singapore last week.

A statement from xxxxxxxxxxx Airlines said the sheep, part of a larger consignment of 2000 sheep travelling on an air cargo freighter, were found to be dead on arrival in Singapore last Thursday night.

An initial investigation by Singapore's Agri-Food and Veterinary Authority has suggested the sheep may have died from heat stress after a reported ventilation failure on the plane.

The reason: Poor Air Condition in Cargo deck

















4. Fair Play in Aviation

one story of hundreds from Aviation History...



- 1985
- Iran-Iraq War
- "All aircraft that fly above Iran will be the objects Iraqi attacks."
- •Iraqi government said no one would be able to leave Iran in 48 hours.
- •At that time, there were about three hundred Japanese living there
- •They rushed to the counters of airline companies in order to get out of Iran.
- No tickets, No Airline



- •The Japanese government was under pressure to respond to the situation
- Japanese government asking for obtaining guarantee from Iran/Iraq
- •Iran did not quarantee for the safety of flights
- •Iraq did not answer
- Japan Airlines can not fly to Tehran
- Millions of Japanese in Japan and hundreds of Japanese in Tehran are waiting
- •But no any news...



- •Ambassador Nomura Yutaka in Iran to Ambassador Ismet Birsel of the Turkish Embassy in Iran.
- •They were appointed ambassadors to Iran on the same day and deepened their friendship so much that some people called them twins.
- •Ambassador Birsel asked his country to help the Japanese.
- However, flying a rescue aircraft into a war zone risks lives.
- Prime Minister Turgut Özal the day or night, even when he was in pijamas, some people said, gave a direction to THY to do their best



- Then, a surprising message popped up. "Turkish Airlines will fly there."
- Turkish Airlines immediately held a meeting and recruited volunteers to operate special flights.
- •For this mission, many staff members including skilled pilots raised their hands.
- •When the deadline, March 19 at 8:30 PM, a DC-10 landed at Mehrabad International Airport in Tehran, where air raid sirens sounded constantly.
- Turkey and Turkish Airlines saved the Japanese, ten minutes later Take-off, Irag attack started..



4. Fair Play in Aviation







THY yolcuları: İran hava sahası kan kokuyor

Tahran'dan son sefer

kurduğu hava köprüsü ile Yeşilköy'e gelenler arasında Japon yolcu da bulunuyor.

Trak'la 6 yıllık dargınlığı sona erdirip aniden Bağdat'a giden Mısır Devlet Başkanı Mübarek, Irak'a "destek" vaat etti.

Fran'ın Bağdat'a karşı öldürüldüğü bildirildi. Irak, beş İran kentini bombaladı. İran,

lançosu Irak'ın beş İran kentine hava saldırısı dü-zenlemesi ve İran'ın, İrak başkenti Bağdat'a beş lançous Irak'ın beş Iran kentine hava susturus uszenlemesi ve Iran'ın, İrak başkıntı Bağda'ı beş
gün içinde dördünce ker İraz göndemesi öldü.
İran hava səbası da dün TSİ 19.00'dan ilinberen
İrak'ın "tehlikeli böğe" iline örmesi sesleniyle bölereken öner İrak'ın iki siçakyla kurulan hava
köşrüdiyle Tahran'dan Ankarı ve İstanbul'ın
İrö'sı Japon ömak ütere 482 yöku getirildi. İrbi'
böylece belirisi iri geleceğe dek Tahran'dan sonselerniy ayarı. Geffen yöcular, savaşın gerilinini
yımanın üçklamıslarıda bullundular. Yelcükar aranuda buluma Türkey'ni iri İstar'a öksi askeri nituşenini eği, İrri'da yızasılılın ortanı anitateken.
"İran hava sünnes kan könüyur'ü ödü.
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den TİYİ, Tahran'dan ödmenk kityen yolcular
için dün öde iki seler düzenledi. Öğleden öner
delen TİYİ, Tahran'dan ödmenk kityen yolcular
için dün öde iki seler düzenledi. Öğleden öner
Tahran'ta göğen DC-lö tiyi "İzmir" uçağı
21.00'de, Boeing-727 itpi "Sinop" uçağı da
qalşasılarının ev ye çöxüklarının indirdi. İki üçakta bulunan 176 Japon, Yeşilköy Havalimanı'nda

yarak zafer işareti yaptılar. TRT'nin yanı sıra Ja-pon TV'ni de yolcular ile roportaj yaptı. Yeşilkoy'e inen yolcular izlenimlerini şöyle an-

Naoko Honda (Japon firmannda mūdūr): Gece 02.00-03.00 sralarında bombalar ucuşuyor. Dün gece 05.30'da bulunduğumuz yerin yakınlarına bomba düştü. Herkes panik içinde, yabancı

lar Iran dan ayrimaya başidal, Iran in ekonomia 10 yılda düzelmez.

S.Shinoda: Maruben Örp, şirkqinde calayocult, Tark shikmarin ve THV'ye isşikkin ederiz İran'dan çılışı işin son şamamındi. Son oçaşla yerişehildiğiniz için mettiyez.

Yamakava Yılkararı Ankarı Öniversitesi Siyasal büşişer Yaklararı Ankarı Öniversitesi Siyasal büşişer Yaklararı Ankarı Oniversitesi Si-

(Arkası Sa.8, Sü.I'de)

İHRACATÇI ŞIMDİLİK SAVAŞTAN URKMUYOR



5. What is Next?

next...